Arivia™

C4165 Extended Test History



Results Through Approximately 433,000 Impressions

Keypoint Intelligence/BLI's published evaluation covered **215,000 impressions** and reported **two minor misfeeds, no service calls,** and a **9.5-out-of-10 reliability rating**. BLI then conducted additional reliability and consumable-yield testing on the same unit.

Over approximately five months, the unit accumulated approximately **433,000 total impressions**, including **218,000 impressions** beyond the published evaluation.

Recorded Test Results

Test Period	Approximately five months
Total volume	Approximately 433,000 impressions
Recorded service calls	None during the test period
Recorded replacements	Eight toner sets; one set of drum units
Major components retained	Fuser assembly; transfer belt; cleaning belt assembly

Katun's supplies-replacement log records no other major component replacements. The two minor misfeeds during the first 215,000 impressions resulted from output exceeding the internal offset tray's capacity rather than from mechanical failure.

Relevance for Dealers

For dealers, the practical measures are uptime, service demand, parts use, and predictable maintenance. This unit accumulated approximately 433,000 impressions with no recorded service calls; recorded replacements were limited to routine toner replenishment and one set of drum units.

As the history of one unit rather than a fleet-wide claim, these records provide an additional reference point for higher-volume placements and service planning.

After Testing

After testing, the C4165 returned to Katun, required only light internal cleaning, and entered service as a dealer-technician training unit. Although the fuser, transfer belt, and cleaning belt assembly were at or approaching their stated service lives, none required replacement during testing.

At Katun's Minneapolis facility, the unit has been disassembled and reassembled approximately six times during hands-on training and has continued to produce output.

DEALER TAKEAWAY

This individual unit's records extend the available operating history beyond the published BLI evaluation and provide additional evidence for assessing service demand, component life, and expected maintenance in higher-volume placements.

ABOUT THE TESTING

Keypoint Intelligence/BLI independently conducted the original 215,000-impression evaluation using varied document sizes, simplex and duplex operation, run lengths, on/off cycles, and print and copy activity intended to simulate an eight-hour workday.

The published Keypoint Intelligence/BLI report covers the original 215,000-impression evaluation. BLI subsequently conducted additional reliability and consumable-yield testing on the same device. The additional volume is supported by Katun's supplies-replacement log and the device's total-impressions counter and overall page-count records. The extended results were not included in the published BLI report.

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