

Toner Alert Messages on the Katun Arivia MFP's

Date: July 2026

Applicable Models: All Arivia MFP's

Purpose: To clarify the three common toner alert messages, their meanings, implications for operation, and recommended actions.

Overview

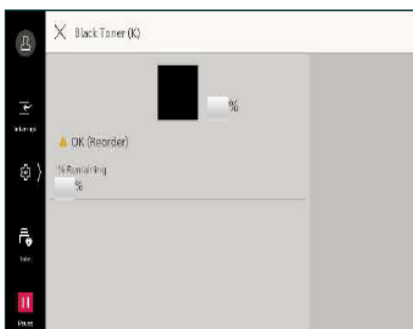
Arivia MFP's uses a toner level monitoring system that displays progressive alert messages on the control panel as toner depletes. These alerts help users maintain productivity and avoid print quality issues or interruptions.

The system typically provides **three distinct toner alert levels:**

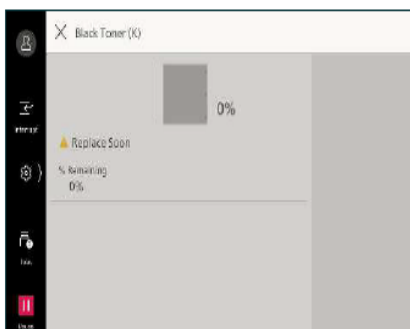
1. **Reorder (Toner Cartridge)** this is the Initial Warning and indicates to make sure there are toner cartridges on site.
2. **Replace Toner Soon** Limited number of printable pages remaining this is based on page coverage (**Toner replacement is not necessary at this time**)
3. **Replace Toner** – The toner cartridge must be replaced at this point to ensure quality.

UI Panel Messages

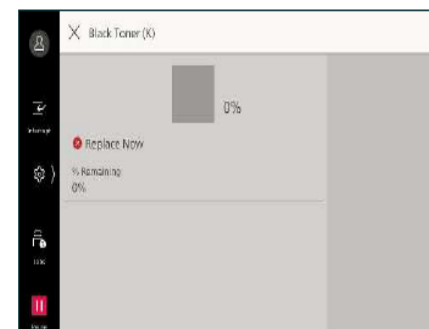
1.Pre-Near Empty



2.Near Empty



3.Empty



Detailed Explanation of Each Alert

1. Reorder (Toner Cartridge)

- **Indication:** Toner level has reached a preliminary threshold (often around 10-20% remaining, depending on usage and settings).
- **Impact on Operation:** Printing continues normally. Print quality is unaffected at this stage.
- **Recommended Action:**
 - Order replacement toner cartridges proactively.
 - Monitor usage; consider shaking the cartridge gently (if safe per guidelines) to redistribute toner for extended life.
 - Check remaining levels via the Device menu or status screen.
- **Tip:** This is a proactive alert—do not ignore it, especially in high-volume environments.

2. Replace Soon (or equivalent to "Near Empty" / "Replace Soon")

- **Indication:** Toner is low (typically <10% or nearing exhaustion).
- **Impact on Operation:** Printing usually continues, but faint prints, streaks, or color inconsistencies may begin to appear.
- **Recommended Action:**
 - Do Not Replace the affected cartridge(s) when the “Replace Toner” notification appears.
 - Have spares on hand.
 - If quality degrades, stop large jobs and replace them immediately.
- **Note:** Continuing to print extensively at this stage risks poor output and potential waste of media.

3. Replace Now (Empty)

- **Indication:** Toner cartridge is empty or below usable threshold.
- **Impact on Operation:** The machine may stop accepting print/copy jobs for the affected color (or all jobs in strict modes).

- **Recommended Action:**

- Open the front cover, remove the empty cartridge, and install a new one following the user manual instructions.
- Dispose of/recycle the used cartridge.
- After replacement, the machine will reset the toner level automatically. Run a test print to verify.

- **Important:** Customer-replaceable design makes this straightforward without service calls in most cases.

Additional Guidance

- **Viewing Toner Levels:** Access via the control panel home screen Menu → Device Status → Supplies. Percentages are shown for all colors.
- The Reorder (Toner Cartridge) can be closed but the alert will reappear periodically on the UI panel until the Replace Toner Soon appears.

- **Best Practices:**

- Implement Managed Print Services or monitoring tools for automatic alerts and replenishment.
- Store spare cartridges in a cool, dry place.
- For persistent false alerts after replacement, Shake the cartridge horizontally 10X and ensure the cartridge is properly seated and reset the machine if needed.

- **Troubleshooting:** If alerts appear prematurely or do not clear, check for cartridge installation issues, outdated firmware, or contact Katun support.

This bulletin provides general guidance based on standard behavior for the Katun Arivia platform.

Contact: Katun Customer Support or your authorized dealer for service, parts, or consumables.